



STEPS FOR REPORTING SUSPECTED FRAUD

Report Suspected Fraud

If you notice suspicious activity on your account, believe you may have been targeted by a scam, or shared information with someone you now suspect may be fraudulent, act quickly. The sooner you contact us, the sooner we can help you protect your accounts and information.

Contact FNBCC Immediately

Stop any further communication or transactions with the suspected scammer and contact us right away. Do not send additional money or provide any additional personal or account information.

Our team can help secure your accounts, review recent transactions, and guide you through the next steps.

- Call FNBCC at **(800) 741-1104**
- Or visit your local FNBCC Banking Center

Report to Your Local Law Enforcement Agency

If you have lost money, sent funds, or shared sensitive personal information, consider filing a report with your local law enforcement agency. A police report can help document the incident and may assist with an investigation.

Report to the Federal Trade Commission

The Federal Trade Commission tracks scam activity and shares reports with law enforcement nationwide. You can submit a report online using the link below.

<https://www.ReportFraud.ftc.gov>

Report Internet or Cyber Fraud to the Internet Crime Complaint Center (IC3)

The Internet Crime Complaint Center (IC3) is the FBI's online portal for reporting internet scams, fraud, and other cybercrimes.

<https://www.ic3.gov>

Remember: Stop. Think. Call.

If something doesn't feel right, **stop before sending money, clicking a link, or providing personal information.** Take a moment to verify the request independently and call us if you are unsure. When in doubt, contact FNBCC. We're here to help.